

Frequently Asked Questions: Hosting the Fishmobile

Phillips Wharf Environmental Center
Brings the Chesapeake to You!

Where's the Best Place to Put the Fishmobile?

The Fishmobile needs a flat, 30ft x 15ft space. Grass is fine, as long as well draining in the event of rain. Please place the Fishmobile away from any curbs, otherwise our entry stairs will not be able to properly deploy.

If the Fishmobile is positioned next to a curb, the entrance/exit will need to be placed on the street side of the road or parking lot. Also, please allow a generous amount of space for guests to safely enter and exit the Fishmobile from both doors.

Think carefully about other foot and vehicular traffic. For example: *will it block school traffic? Will it block delivery vehicles or trash trucks? Will it be in the bus lane?*

What Needs to be Done when the Fishmobile Arrives?

Please have someone direct our Fishmobile upon arrival to your location, which will be at least one hour before your reserved time. Advanced instructions on parking logistics are greatly appreciated, and this is especially important in an urban area. We will need access to an electric outlet immediately upon arrival.

We Don't Have a Dedicated 110V Outlet Available— What Can we Do?

If electricity is not available—and with 48-hours' notice—we can bring a generator at an additional fee of \$50.

Do We Need to Provide Extension Cords?

We will bring a 150-foot extension cord to hook up to your dedicated 110V electric outlet. With advanced notice, we can provide additional extension cords.

How Do the Animals Arrive to our Site?

The animals do not travel on the Fishmobile, but in a separate cargo van. The van must be able to unload the animals next to the Fishmobile when we arrive, but then can be parked elsewhere out-of-the-way. The Fishmobile and van will arrive 1 hour before service time in order to set-up. We cannot begin the 1 hour set-up process until we have electrical access.



Hosting the Fishmobile At-a-Glance:

RESERVE NOW: Available April – November. Please reserve at least two months in advance, or one-year in advance for specific dates. A \$100 deposit is required at time of reservation. To reserve, please email fishmobile@phillipswharf.org

ELECTRICITY: Use of one dedicated 110V electric outlet, accessible to the outdoors*

SPACE: A 30ft x 15ft outdoor, flat space is needed for the Fishmobile, with no curbs. Add'l space is needed for the unloading and parking of our accompanying cargo van

TIME: Please allow one hour before, and one hour after your reserved time for the set-up and breakdown of the Fishmobile

COST:

Price includes set-up and breakdown of Fishmobile.

Travel is add'l at \$100/hour of time to/from Tilghman Island, Md.

2 HOURS	\$400
3 HOURS	\$500
4 HOURS	\$600
6 HOURS	\$800
6+ HOURS	Please Inquire

* If electricity is unavailable, please

Is the Fishmobile Handicap-accessible?

The Fishmobile is handicap-accessible! We have a lift for wheelchairs, but the entry stairs must be rolled off first. We would love to accommodate your disabled guests, but it helps if you let us know ahead of time and give us a few minutes to set up the lift.

Who Monitors the Fishmobile While It's Here?

Phillips Wharf will staff the Fishmobile up to eight hours per day. Please be responsible for the logistics of your own event, for example, who goes on the Fishmobile, and at what time. Keep us in the loop about this info. For example, 15 people at one time can fit on the Fishmobile comfortably, and the typical visitor will spend 10-15 minutes on board.

Does the Fishmobile have Heat or Air Conditioning?

The Fishmobile is not climate controlled, which is why it is only available April–November.

How Do We Reserve the Fishmobile?

DEPOSIT/RESERVATIONS: Once your date has been reserved, a deposit of \$100 is required within two weeks to hold the date. You will be sent a contract to sign, which also needs to be returned within two weeks. This timeframe may be extended in special situations, especially if you are public school processing the payment and liabilities through your county school system.

PRICING: Cost for Hours of Service (per day): 2 hours \$400; 3 hours \$500; 4 hours \$600; 6 hours \$800; 6+ hours, please inquire. Travel is additionally charged at \$100 per hour of time to/from Tilghman Island, Md. The hourly fee includes set-up and breakdown of Fishmobile.

TIME OF PAYMENT: The full price is due 2 weeks before the date of service. Please mail your check, made out to "Phillips Wharf Environmental Center," to: P.O. Box C, Tilghman, MD 21671. If credit card payment is needed, a PayPal invoice will be e-mailed to you.

DROP-OFF TIME: Sometimes (based on our bus driver's schedule or rush hour conditions) we will request dropping off the Fishmobile the day before the event, or picking it up the day after. If you would prefer this situation, please let us know. Overnight electricity is not necessary, UNLESS the overnight temperature will be below 50° F.

CANCELLATIONS: You will be charged in full for cancellations less than 7 days prior than the scheduled program. If you must cancel, any funds paid, less than a processing fee, will be refunded only if we are able to rebook the program for the same date and time. The processing fee is the lesser of \$100 or 10% of the program. If we fail to begin the program for any reason beyond our control, the program will be rescheduled. Phillips Wharf Environmental Center, Inc. cannot be responsible for extraordinary occurrences beyond our control that may interfere with your scheduled program. If we are required to cancel the entire program for any reason not your fault, program fees paid will be refunded in full.

We look forward to working with you!

Phillips Wharf Environmental Center

To Book the Fishmobile or For More Information, Please Email

fishmobile@phillipswharf.org

or call 410-886-9200